

13 February 2024

Private And Confidential

«Title» «GivenNames» «FamilyName»

«Mail1» «Mail2» «MailCity» «MailState» «MailCode»

Member No: «MbrNo»

Significant Event Notice: Change of super product and administration platform

Dear «GivenNames» «FamilyName»,

This Significant Event Notice (Notice) is in relation to your AMG Corporate Super account. This Notice has been prepared by the Promoter of AMG Super ABN 30 099 320 583 (Fund), Acclaim Management Group Limited ABN 52 091 082 058 (Acclaim, we, us, our), on behalf of the Trustee, Equity Trustees Superannuation Limited ABN 50 055 641 757, RSE Licence No. L0001458, AFSL 229757 (Trustee).

We are pleased to announce that effective 8 April 2024 members accounts that are currently administered via an online service known as MySuperSolution will migrate to Acclaim Online, our new online service. Acclaim Online provides members with increased functionality not currently available through the MySuperSolution service.

Why has the decision to migrate member accounts to Acclaim Online been made?

The decision to migrate existing account holders to Acclaim Online has been made to improve member's experience with their super account. Acclaim Online provides members and their advisers (if applicable) with improved reporting tools, online communication, and self-service functionality.

Will there be any other modifications to my account aside from transferring it to Acclaim Online?

Apart from transferring current accounts to Acclaim Online, the Fund will also consolidate its product range. As a result of this consolidation, the AMG Corporate Super product will no longer be available. Your AMG Corporate Super account will be moved to another product, Acclaim Core Super. We urge you to read this Notice wholly to comprehend the effects on your superannuation account which includes changes to fees and costs, how tax deduction benefits are treated, and available investment options.

What led to the decision of consolidating the Fund's product range?

The consolidation aims to bring about positive changes such as lowered fees for many account holders and decreased overall expenses for the Fund.



Will I be issued with a new member number?

Your member number will remain the same, but in Acclaim Online it is referred to as your "Account Number" or "Account ID". You will also be issued with a Client ID, which is used when you login to Acclaim Online. On 8 April 2024 we will send you an email (or letter if applicable) welcoming you to Acclaim Online which will contain your new Client ID.

Will there be a change to my fees?

On migration there will be some changes to fees and costs applicable to your account including:

- A reduction in the amount of percentage-based administration fees.
- Certain fees and costs that currently apply to AMG Corporate Super account holders will no longer apply after migration. For example, fees and costs applicable to Term Deposits will not apply. This is because Acclaim Core Super does not offer Term Deposit options.
- Percentage-based administration fees will be calculated and deducted based on the average daily balance throughout the month, rather than the balance at the end of the month.
- The 0.12% p.a. investment fees and cost applicable to AMG investment options will be calculated and deducted based on the average daily balance throughout the month, rather than the balance at the end of the month.

A fees and costs table has been included below which summarises the current fees applicable to AMG Corporate Super account holders and what they will change to after the migration.

Type of fee or cost	AMG Corporate Super (current)		Acclaim Core Super (after migration)	
	Amount	How and when paid	Amount	How and when paid
Ongoing annual fees and costs¹				
Administration fees and costs²	Dollar-based fee³ \$65 p.a. (approximately \$1.25 per week) account fee <i>Plus</i>	Deducted on the last day of each month or on exit, in arrears, from your account balance.	Dollar-based fee³ \$65 p.a. (approximately \$1.25 per week) account fee <i>Plus</i>	Deducted from your account on the last day of the month or on a pro-rata basis upon exit.
	Percentage-based fee³ For members in the AMG Investment Options: 0.67% p.a. of your account balance invested in these investment options (Unless a reduced administration fee has been negotiated by your employer. If a reduced Administration fee has been negotiated this will be shown in an Employer Plan Additional Information Schedule)	Deducted on the last day of each month, in arrears, from your account balance.	Percentage-based fee³ 0.48% of assets p.a.	Based on your daily average account balance over the month and deducted from your account on the last day of the month or on a pro-rata basis upon exit.

	<p>For members in AMG Single Manager, AMG Direct Share and AMG Term Deposit options:</p> <p>0.76% p.a. of your account balance invested in these investment options (Unless a reduced administration fee has been negotiated by your employer. If a reduced Administration fee has been negotiated this will be shown in an Employer Plan Additional Information Schedule).</p>	Deducted on the last day of each month, in arrears, from your account balance.		
Investment fees and costs	<p>AMG Single Manager Investment Options:</p> <p>0.03% of assets p.a.</p> <p>AMG Investment Options:</p> <p>0.12% of assets p.a.</p> <p>Plus</p> <p>0.00% - 0.35% of assets p.a. (estimated) depending on the investment option</p>	<p>Deducted on the last day of each month, in arrears, from your account balance. Investment Funds also have investment related fees and costs in their own unit prices. You should refer to the relevant Investment Fund product disclosure statement.</p> <p>Deducted on the last day of each month, in arrears, from your account balance.</p> <p>Deducted before gross earnings of the option's underlying investments are received by the Fund and reflected in the calculation of the Fund's daily unit prices for the investment options.</p>	<p>AMG Investment Options:</p> <p>0.12% of assets p.a.</p> <p>Plus</p> <p>0.00% - 0.35% of assets p.a. (estimated) depending on the investment option</p>	<p>Based on your daily average account balance over the month and deducted from your account on the last day of the month or on exit.</p> <p>Deducted before gross earnings of the option's underlying investments are received by the Fund and reflected in the calculation of the Fund's daily unit prices for the investment options.</p>

	<p>AMG Direct Share Option & AMG Term Deposit Options: 0.03% of assets p.a. (estimated)</p> <p>Cash Fund: 0.35% p.a. of your account balance held in the option (estimated)</p> <p>CMA fee: For a member invested in the AMG Direct Share Option or AMG Term Deposit Option, up to 0.90% p.a. of the CMA balance.</p>	<p>Deducted on the last day of each month, in arrears, from your account balance.</p> <p>Deducted daily before investment earnings are allocated and are reflected in the unit price of relevant investment options. The investment performance is net of this cost.</p> <p>Deducted from the interest earned on your CMA before it is credited to your CMA each month.</p>		
Transaction costs	<p>AMG Single Manager Investment Options: Not applicable</p> <p>AMG Investment Options: 0.00% - 0.07% of assets p.a. (estimated) depending on the investment option</p> <p>AMG Direct Share & AMG Term Deposit Options Not applicable</p>	<p>Not applicable, however Investment Funds may reflect transactions costs (including their own buy/sell costs) in their own unit prices. You should refer to the relevant Investment Fund product disclosure statement.</p> <p>Reflected in the daily calculation of the Fund's daily unit prices for the investment options.</p> <p>Not applicable.</p>	<p>AMG Investment Options: 0.00% - 0.06% of assets p.a. (estimated) depending on the investment option</p>	<p>Reflected in the daily calculation of the Fund's daily unit prices for the investment options.</p>

Member activity related fees and costs

Buy-sell spread	AMG Single Manager Investment Options Not applicable	Not applicable, however Investment Funds may have buy-sell costs in their own unit prices. You should refer to the relevant Investment Fund product disclosure statement.		
	AMG Investment Options: 0% to 0.17% of assets p.a., depending on the investment option	Reflected in the daily calculation of the Fund's unit prices for the investment options and paid when money goes into or out of an investment option, where applicable.	AMG Investment Options: 0% to 0.14% of assets p.a., depending on the investment option	Reflected in the daily calculation of the Fund's unit prices for the investment options and paid when money goes into or out of an investment option, where applicable.
	AMG Direct Share and AMG Term Deposit Options: Not applicable	Not applicable.		
Switching fee	Nil	Not applicable.	Nil	Not applicable.
Other fees and costs⁴	Various, depending on the activity, advice or insurance cover	Deducted from your account, or investment amount, where applicable.	Various, depending on the activity, advice or insurance cover	Deducted from your account where applicable.

¹ If your account balance for a product offered by the Fund is less than \$6,000 at the end of the financial year, certain fees and costs charged to you in relation to administration and investment are capped at 3% of the account balance. Any amount charged in excess of that cap must be refunded.

² The administration fees and costs include an amount for expense recoveries. Expense recoveries or general reserves may be used to replenish the Operational Risk Reserve (ORR) and meet Fund expenses from time to time.

³ These fees and costs are negotiable.

⁴ Other fees and costs such as advice fees for personal advice (if agreed between you and your adviser) and insurance fees may apply.

Note: The estimated ongoing annual fees and costs (i.e., investment fees and costs, and transaction costs) are subject to variation from year to year. Any variation in the estimates may be published at www.acclaimwealth.com.au.

After the migration, will I still be eligible for the dealer group discount on my account?

Yes, if applicable, you will continue to receive the dealer group discount on your account after the migration.

Will there be a change to how tax deduction benefits are treated?

The table below summarises the current approach to tax deduction benefits and how it will change after the migration.

Type of fee or cost	AMG Corporate Super (current)	Acclaim Core Super (after migration)
Advice fees	The benefit of any tax deductions is passed on in the form of a reduced fee.	The benefit of any tax deductions is passed on in the form of a reduced fee.

Insurance fees	The benefit of any tax deductions is passed on in the form of a reduced fee.	The benefit of any tax deductions is passed on in the form of a reduced fee.
Administration fees & costs	The benefit of any tax deductions will be credited to the Fund's general reserve.	The benefit of any tax deductions is passed on in the form of a reduced fee.

Will there be any changes to my insurance cover?

There will be no change to any death, TPD, or income protection cover you currently hold through the Fund. This includes the insurance fees applicable to that cover.

Will there be any changes to my existing investments?

There will be no changes to the investments that you currently hold through your superannuation account.

Will there be any changes to the investment menu at migration?

Although you do not hold these types of investments, you currently have access to listed securities (if you have an adviser), managed funds and term deposits. After the migration you will only have access to AMG investment options. You can view further information about these options including their past performance at www.acclaimwealth.com.au/investments.

However, if you have an adviser, you can apply for an Acclaim Super account which has a wider investment menu, including access to listed securities, managed funds and term deposits.

What transaction history will I be able to view after the migration?

Following the migration, your account's transaction history dating back to 1 July 2020 will be accessible. If you require access to transaction data before this date, contact us at 1300 264 264 to make a request. A paper or electronic copy of your transaction history can be sent to you free of charge.

What, if any, transaction freeze period will apply?

A freeze period will commence from 5:00pm, 15 March 2024 and end 5:00pm, 5 April 2024.

The following transactions cannot be processed during the freeze period.

- Contributions, rollovers in, rollovers out and withdrawals
- Investment option changes

Whilst we will continue to accept these transactions during the specified period, please be aware these transactions will not be processed until the freeze period ends. Processing of all the above transactions is expected to resume on 8 April 2024. If you wish to request any of these transactions, it is recommended that you do so before 5:00pm on 15 March 2024. Otherwise, you will need to wait until after 8 April 2024 before these transactions will be processed.

If you make a change to your investment options during the freeze period, the transaction will be executed based on the relevant unit price at the time of processing, not the unit price at the time you made the request for the investment option change.

Why is there a transaction freeze period?

It is crucial to execute the migration of accounts to Acclaim Online in a deliberate and well-coordinated approach. The process involves a considerable amount of data that requires reconciliation and verification to ensure a seamless service to members and data integrity in the long run. To achieve an accurate and complete transfer of records, a transaction freeze period is necessary.

We appreciate that the inability to carry out specific transactions is an inconvenience, and we have tried to keep the freeze period as brief as possible.

Will there be any changes to my beneficiary nominations?

All binding and non-binding beneficiary nominations will continue to apply on the same basis as your original instructions. If you wish to amend your nominations, please phone 1300 264 264 or you can access the form relevant to your type of nomination at www.acclaimwealth.com.au/product-documents.

Please note that whilst we will accept your request to amend your beneficiary nominations during the freeze period, your request will not be processed until the freeze period ends.

How does the transaction freeze period impact my employer contributions?

We will continue to accept employer contributions during the freeze period. Please be aware that any contributions received during the freeze period will not be allocated to your account or invested until the freeze period ends.

Will there be any changes to BPAY details for voluntary contributions?

New BPAY details will apply to contributions being made after the migration. When you receive your new login details, you will be able to view your unique BPAY details on your Acclaim Online account.

How does this migration impact my direct debit arrangement to make contributions?

During the freeze period, any existing direct debits for contributions will be temporarily paused but will resume on 8 April 2024. Contributions will continue to be made on the same schedule as before migration once the freeze period ends.

Do I need to inform my employer of anything specified in this Notice?

As a result of the transition of your product from AMG Corporate Super to Acclaim Core Super, the USI associated with your account will change. ***It is important that you notify your employer about this change to ensure contributions are directed to the correct account and avoid any disruptions or delays in the contribution process.***

The USI for Acclaim Core Super is ETL0196AU. We recommend you notify your employer of this change immediately. You can also access a copy of the Standard Choice Form on our website at www.acclaimwealth.com.au/product-documents.

Your employer can continue to make contributions until migration. However, after migration, your employer must utilise the USI referenced above for subsequent transactions. As noted earlier, any contributions received during the freeze period will not be allocated to your account or invested until the freeze period ends.

When will the migration take place?

It is expected that the transition to Acclaim Online will take place on 8 April 2024. A schedule of important events related to the migration is provided below:

Key event	Date
Notice issued to members	13 February 2024
Final day to transact on your account	15 March 2024
Transaction freeze period starts	5:00pm, 15 March 2024
Transaction freeze period ends	5:00pm, 5 April 2024
Migration date	8 April 2024
Welcome email	8 April 2024

These dates may be subject to change, in the event of any significant delays, you will be notified of any updated timings.

Do I need to take any action?

You should take the following action:

1. Read this Notice in its entirety to understand the impacts of the migration and transaction freeze period on your account.
2. To facilitate online access, we require your current email address and mobile number. Please ensure these details are up to date by logging in to your [MySuperSolution](#) account or contacting us on 1300 264 264 prior to migration.
3. It is important to provide your employer with the Acclaim Core Super USI ETL0196AU to ensure uninterrupted receipt of contributions.

What do I need to do if I intend to close my account before migration?

If you intend to close your account before migration, you have two options available:

1. Transfer your entire account balance to a different superannuation fund.
2. Request a full withdrawal of your account balance, provided you meet a condition of release.

To proceed with either of these options, please complete a benefit payment request form and submit it to us by 15 March 2024. If we do not receive your request by this date, we will process your request after your account is migrated to Acclaim Online.

You can find a copy of this form on our website (www.acclaimwealth.com.au). Once we receive and process your withdrawal request, you will be issued an exit statement from the Fund, and any insurance coverage you have will be terminated along with the closure of your account.

Will a new PDS be issued?

A new Acclaim Core Super Product Disclosure Statement (PDS) and Additional Information Booklet (AIB) will be made available following the migration. You will be able to access the PDS and AIB on the Acclaim Wealth website www.acclaimwealth.com.au/product-documents from 8 April 2024.

How can I find out more information?

Further information can be obtained by contacting us on 1300 264 264 or by email at info@acclaimwealth.com.au.

Additionally, please be advised that whilst members cannot opt out of the migration to Acclaim Online, they retain the option to exercise their choice of super fund. If you wish to explore this option, you can transfer your entire account balance to a super fund of your choice.

You should consider obtaining professional financial advice tailored to your personal circumstances before making decisions regarding your superannuation. If you have a financial adviser linked to your account, we have included their details below.

«Adviser Name»

«Adviser Dealership»

«Adviser Phone»

«Adviser Email»

This Notice has been prepared by the Promoter of AMG Super ABN 30 099 320 583 (Fund), Acclaim Management Group Limited (ABN 52 091 082 058), on behalf of the Trustee, Equity Trustees Superannuation Limited (ABN 50 055 641 757, RSE Licence No. L0001458, AFSL 229757). The information in this Notice is as of 13 February 2024. The Trustee is unable to provide you with financial advice and this Notice should not be construed as providing such advice. This communication has been prepared without taking into account your personal objectives, financial situation or needs. The Trustee recommends that you consider the relevant Product Disclosure Statement available via www.acclaimwealth.com.au/product-documents and obtain financial advice from a suitably qualified and licensed financial adviser before you make any decision regarding your superannuation. Equity Trustees Superannuation Limited is unable to guarantee that there will be no further changes to your superannuation.