

AMG MySuper Termination FAQ Guide

24 August 2023



This guide contains frequently asked questions regarding the termination of the AMG MySuper investment option.

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General information

Why has the decision to close the AMG MySuper investment option been made?

In 2022 the AMG MySuper investment option failed APRA's annual performance test for a second consecutive year and was subsequently closed to new members. After careful consideration the Trustee has made the decision to now terminate the AMG MySuper investment option altogether.

What is the APRA annual performance assessment?

As part of the federal government's Your Future, Your Super reforms, from 1 July 2021, MySuper products that underperformed the APRA comparison benchmark by 0.50% over an eight-year period are classified as underperforming. Superannuation funds that fail APRA's performance test for their MySuper products must notify members in a prescribed format that the product did not meet an annual performance benchmark set by APRA and that they should consider moving their super to a different fund. Where a product has failed the performance test in two consecutive years, the Trustee is prohibited from accepting new members into that product.

When will the termination of the AMG MySuper option take effect?

The termination of the AMG MySuper investment option will occur as soon as practicable after 29 February 2024.



How can I obtain further information or seek assistance?

For further information can be obtained by contacting us on 1300 264 264 or by email at info@acclaimwealth.com.au.

General information will also be published on the website at www.acclaimwealth.com.au. You should consider this information including whether any updated information is available before making any decisions.

You should also consider obtaining professional financial advice tailored to your personal circumstances before making any decisions regarding your superannuation.

Members invested only in AMG MySuper

Questions and answers in this section are specific to members invested **only** in the AMG MySuper investment option.

What options are available to me?

You can exercise choice regarding what happens to your superannuation account's investment in the AMG MySuper investment option (your MySuper holdings). The options available to you include:

1. **Choose an alternate investment option in the Fund:** You can select an alternate investment option in the Fund for your MySuper holdings.
2. **Transfer to a different super fund:** You can transfer your entire account balance to a superannuation fund of your choice. Refer to the 'Members electing to leave the Fund' section of this guide for further information.
3. **Withdraw your balance:** Subject to preservation rules, you may be able to withdraw your entire account balance.
4. **Do nothing:** If you do not act, the amount of your MySuper holdings will be transferred to the Australian Taxation Office (ATO) by 29 February 2024. It's important to note that if this transfer to the ATO results in the closure of your accumulation account in the Fund, any insurance cover or other benefits (for example, the allocation of net investment returns) you may have in the Fund will cease.


What is the AMG MySuper closure timeline?

The table below outlines key events and dates related to the termination of the AMG MySuper investment option.

Key date	Event
Before 5 pm 22 February 2024	<p>Make a choice from options 1-3 presented in the 'What options are available to me?' section above</p> <ul style="list-style-type: none"> • Choose an alternate investment option in the Fund; • Transfer to a different super fund; or • Withdraw your balance (subject to eligibility)
By 29 February 2024	<p>Transfer to the ATO</p> <p>Members who have not exercised any of options 1-3 above before 5 pm, 22 February 2024 will have their MySuper holdings as at 23 February 2024 transferred to the ATO by 29 February</p>



	2024 and their accumulation account in the Fund will be closed if the transfer to the ATO results in a nil account balance.
As soon as practicable after 29 February 2024	<p>Termination of the AMG MySuper option</p> <p>The investment option will be terminated once all MySuper holdings have ceased.</p>

 **Note:** *It's important to take action before the deadlines noted above to ensure your investment and/or insurance preferences are properly addressed.*

Will a transaction freeze apply?

A transaction freeze period will apply from 5pm 22 February 2024 to 5 pm 29 February 2024. This means that if we receive any rollover request or instructions to switch out of the AMG MySuper option after 5 pm 22 February 2024 will not be processed, and your MySuper holdings will be transferred to the ATO. You will need to contact the ATO to provide instructions to the ATO about the amounts the ATO holds for you.

Also, no other transactions (such as contributions or transfers into your AMG MySuper holding) will be processed during the transaction freeze. If you remain a member of the Fund, any transactions received after 5 pm, 22 February 2024 will be processed as soon as practicable on or after 5 pm, 29 February 2024, otherwise the transactions will be rejected.

Why has the Trustee decided to transfer your MySuper holdings to the ATO where you do nothing rather than transferring MySuper holdings to another investment option in the Fund or another super fund, as determined by the Trustee?

The Trustee has determined that transferring these amounts to the ATO is in the best financial interests of members who do not exercise any of the options 1-3 presented in the 'What options are available to me?' section above. The reasons for this include:

- The Trustee can only transfer a member’s default MySuper holdings (that is, an investment in the AMG MySuper option that was provided to the member because they did not make their own investment choice) to another MySuper product in another superannuation fund.
- While the Trustee may transfer members to another superannuation fund without their consent (under a 'successor fund transfer' arrangement with the other fund), the requirements for such a transfer are onerous. The AMG MySuper option has low fees and costs compared to other MySuper products and a transfer of members with MySuper holdings to another superannuation fund’s MySuper product could result in higher fees and costs being incurred. This would not align with the Trustee’s duty to act in the best financial interests of members.
- The Trustee may transfer superannuation monies to the ATO where it considers this to be in the best financial interests of members. Based ON the characteristics of the AMG MySuper option and age and account balances of members, the Trustee considers that it is likely that impacted members may have other superannuation monies outside of the Fund. By transferring account balances to the ATO, members have the opportunity for their superannuation money to be reunited and consolidated with any other super money that they may have, promoting a better overall retirement outcome for these members. Additionally, the ATO actively



attempts to reunite super money they hold with an active super account, where possible.

How do I get my money back from the ATO?

If your superannuation account balance has been transferred to the ATO, you can locate your super by visiting www.my.gov.au.

What will happen to my insurance cover if I or the Trustee close my accumulation account?

If you have insurance cover in the Fund, your insurance cover in the Fund will cease if you transfer your entire account balance to another fund, withdraw your entire account balance (subject to eligibility) or the Trustee closes your account as a result of the transfer of your MySuper holdings to the ATO.

However, if you choose to transfer your super balance to another super fund, you may also be able to transfer the amount of your cover in the Fund to that fund with limited or no underwriting (i.e. without a full insurance application), depending on your personal circumstances and the insurance arrangements in your nominated fund.

You should discuss the options (if any) available to you in relation to transferring the amount of your insurance cover with the other super fund before transferring your account balance including whether the other super fund will allow you to transfer your insurance cover with limited or no underwriting, and the other fund’s insurance terms and conditions.

Important note: if the other super fund you wish to nominate requires an insurance application with full underwriting, there is a risk that you will not be able to obtain insurance cover in that other fund. Additionally, waiting periods, costs, and other terms and conditions are likely to be different to those applicable to you in the Fund and may, depending on your circumstances, be less favourable.

What happens if I have lodged an insurance claim or have an insurable event before I close my accumulation account?

If your accumulation account is closed (because you transfer your entire super balance to another fund, withdraw your balance or as a result of the transfer of your MySuper holdings to the ATO), any existing or potential insurance claim related to an insurable event that occurred before the cessation of your insurance cover in the Fund will not be affected. We will continue to process any existing insurance claim as soon as possible. If you wish to make an insurance claim, please contact us promptly to find out more about the claims process or any other information you may require.

What happens if I do not act before 5 pm, 22 February 2024 and my balance is transferred to the ATO?

<p>Insurance</p>	<p>If the transfer of your MySuper holdings to the ATO results in the closure of your entire account balance, you will lose any insurance cover you have in the Fund. This means you will no longer have any cover for death (including terminal illness), total and permanent disablement (TPD) and, if applicable, income protection.</p>
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Beneficiaries	If your account is transferred to the ATO any beneficiary nominations you have previously made will no longer be valid.
Earnings on balances	Earnings on balances transferred to the ATO may be lower compared to the investment returns that may apply if you remain invested in superannuation. The ATO will attempt to reunite any super money it holds for you into one of your active super accounts, where possible.

What happens to my online access if my account is transferred to the ATO?

If your account is transferred to the ATO, your account will be closed, you will cease to be a member of the Fund and will no longer have access to your account online. You can contact us on 1300 264 264 for information pertaining to your account.

Members invested in AMG MySuper and other options

Questions and answers in this section are specific to members invested in a combination of investment options, including the AMG MySuper investment option.

What options are available to me?

You can exercise choice regarding what happens to your superannuation account's investment in the AMG MySuper investment option (your MySuper holdings). The options available to you include:

- 1. Choose an alternate investment option in the Fund:** You can select an alternate investment option in the Fund for your MySuper holdings.
- 2. Transfer to a different super fund:** You can transfer your entire account balance to another superannuation fund of your choice.
- 3. Withdraw your balance:** Subject to preservation rules, you may be able to withdraw your entire account balance.
- 4. Do nothing:** If you do not act, the amount of your MySuper holdings, on 23 February 2024, will be switched to the AMG Index Balanced option with effect from 29 February 2024. This investment switch will occur automatically, if you do not provide us with any instructions in relation to your MySuper holdings and will result in a change to your account balance's investment profile. Please see table below for further detail regarding the characteristics of the AMG Index Balanced option including investment return objective, asset allocation and risk profile.

How does the AMG Index Balanced option compare to the MySuper investment option?

We have included a table which summarises the different risk profile, return objective, asset allocation and other characteristics of each of these investment options. The fees and costs for the investment options, which also differ, are also summarised below. Other fees and costs may apply. For further information on fees and costs refer to the relevant Product Disclosure Statement at www.acclaimwealth.com.au/product-documents.

Investment Option Profile



Name of option	AMG MySuper option	AMG Index Balanced option		
Risk level	High	High		
Investment Return Objective	To achieve returns (net of fees and taxes on investments) that exceed movements in the Consumer Price Index by at least 2.50% p.a. over rolling 10-year periods.	To achieve an investment return of 2.25% p.a. above the Consumer Price Index over rolling 5-year periods.		
Suggested minimum investment timeframe	4 to less than 6 years	6 years		
Asset classes & allocations (%)				
	Target	Range	Target	Range
Aust. shares	35	25-45	33	10-45
Int'l shares	25	0-35	15	10-45
Property securities	10	0-20	4	0-30
Infrastructure securities	N/A	N/A	3	0-30
Aust. fixed interest	10	5-20	17	5-40
Int'l fixed interest	15	5-25	17	5-40
Other	0	0-15	0	0-20
Cash	5	5-15	11	10-50

Fees and costs

Investment option	Administration fees and costs - dollar based	Administration fees and costs - percentage based	Investment fees and costs	Estimated net transaction costs	Buy-sell spread
AMG Index Balanced option (AMG Corporate Super members)	\$65 p.a.	0.67% p.a.	0.12% p.a.	0.01% p.a.	+0.09% / -0.09%
AMG Index Balanced option (AMG Personal Super members)	\$65 p.a.	First \$250,000 0.68% p.a. \$250,001 - \$500,000 0.48% p.a. \$500,001 - \$750,000 0.28% p.a. \$750,001 - \$1,000,000 0.10% p.a. From \$1,000,001 + Nil	0.00% p.a.	0.01% p.a.	+0.09% / -0.09%
AMG Index Balanced option (Acclaim Core Super members)	\$72.80 p.a.	0.48% p.a.	0.12% p.a.	0.01% p.a.	+0.09% / -0.09%
AMG MySuper option	\$65 p.a.	0.22% p.a.	0.12% p.a.	0.00% p.a.	+0.10% / -0.13%

Note: Estimates are based on the experience of the Fund for the 2022/23 financial year. Estimates are subject to variation. If estimates are updated, this information will be published at



www.acclaimwealth.com.au. The transaction cost amounts are net of any amount recovered through the Fund's buy-sell spread for the investment option. Further information about fees and costs can be found in the relevant Product Disclosure Statement. Fees and costs disclosed in the table above are as at the date of this notice.

What is the AMG MySuper closure timeline?

The table below outlines key events and dates related to the termination of the AMG MySuper investment option:

Key date	Event
Before 5 pm, 22 February 2024	<p>You can make a choice from options 1-3 presented in the 'What options are available to me?' section above</p> <ul style="list-style-type: none"> Nominate an alternate investment option in the Fund; or Transfer to a different super fund you nominate; or Withdraw your balance (subject to eligibility).
By 29 February 2024	<p>Transfer to AMG Index Balanced option</p> <p>Members who have not exercised any of options 1-3 above before 5 pm, 22 February 2024 will have their MySuper holdings as at 23 February 2024 transferred to the AMG Index Balanced investment option, with effect from 29 February 2024.</p>
As soon as practicable after 29 February 2024	<p>Termination of the AMG MySuper option</p> <p>The investment option will be terminated once all MySuper holdings have ceased.</p>



Note: It's important to take action before the deadlines noted above to ensure your investment preferences and/or insurance are properly addressed.

Will a transaction freeze period apply?

A transaction freeze period will apply from 5 pm, 22 February 2024 to 5 pm, 29 February 2024. This means that any rollover request or instructions to switch out of the AMG MySuper option received after 5 pm, 22 February 2024 will not be processed, and you will need to submit another rollover or investment switch request once your AMG MySuper holdings have been switched by the Trustee to the AMG Balanced Index Option. Also, no other transactions (such as contributions or transfers into your AMG MySuper holding) will be processed during the transaction freeze. If you remain a member of the Fund, any transactions received after 5 pm, 22 February 2024 will be processed as soon as practicable on or after 5 pm, 29 February 2024, otherwise the transactions will be rejected.

Members electing to leave the Fund

How do I transfer to a different super fund?

There are several methods of transferring your entire super account balance to another super fund.



- You can complete the Benefit Payment Request Form available at www.acclaimwealth.com.au/product-documents and return it to Acclaim.
- You can contact the super fund of your choice who will provide you with instructions and the necessary forms to transfer your super balance.
- You can request a transfer of your super balance through your myGov account, where you can see other super accounts you may hold.
- You can also request the rollover of the whole of your super balance by completing the ATO's portability form available from www.ato.gov.au/Forms/Request-for-rollover-of-whole-balance-of-super-benefits-between-funds—Instructions and return it to Acclaim.

You can request a rollover or transfer any time prior to 5 pm, 22 February 2024. You should ensure any request is received by us before 5 pm, 22 February 2024. If you lodge your request via another super fund or the ATO, you should ensure you do this by 5 pm, 22 February 2024. We will process any rollover request we receive from you directly or via your nominated fund or the ATO as soon as possible.

Important Note: A sell spread will apply (see the information about investment related fees and costs later in this notice). If you transfer your entire super account balance to another fund, you will cease to hold an accumulation account in the Fund and your insurance cover (if applicable) in the Fund will cease.

How do I withdraw my balance?

If you are eligible to make a withdrawal from your super you need to complete the Benefit Payment Request Form available at www.acclaimwealth.com.au/product-documents. Please note that you must have satisfied a condition of release that allows you to access your super in cash, in order to make your withdrawal request. Further information on conditions of release may be found at www.ato.gov.au/Super/APRA-regulated-funds/Paying-benefits/Releasing-benefits/Conditions-of-release.

You can request a withdrawal any time prior to 5 pm, 22 February 2024. You should ensure any request is received by us before 5 pm, 22 February 2024.

Important Note: A sell spread will apply (this is 0.13% of the value of your MySuper holdings). If you withdraw your entire super account balance, you will cease to hold an accumulation account in the Fund and your insurance cover (if applicable) in the Fund will cease. For further information about insurance, see below.

What will happen to my insurance cover if I or the Trustee close my accumulation account?

If you have insurance cover in the Fund, your insurance cover in the Fund will cease if you transfer your entire account balance to another fund, withdraw your entire account balance (subject to eligibility) or the Trustee closes your account as a result of the transfer of your MySuper holdings to the ATO.

However, if you choose to transfer your super balance to another super fund, you may also be able to transfer the amount of your cover in the Fund to that fund with limited or no underwriting (i.e. without a full insurance application), depending on your personal circumstances and the insurance arrangements in your nominated fund.

You should discuss the options (if any) available to you in relation to transferring the amount of your insurance cover with the other super fund before transferring your account balance



including whether the other super fund will allow you to transfer your insurance cover with limited or no underwriting, and the other fund's insurance terms and conditions.

Important note: if the other super fund you wish to nominate requires an insurance application with full underwriting, there is a risk that you will not be able to obtain insurance cover in that other fund. Additionally, waiting periods, costs, and other terms and conditions are likely to be different to those applicable to you in the Fund and may, depending on your circumstances, be less favourable.

You should consider your personal financial situation and consider seeking financial advice ahead of making a decision about insurance including the impact of any insurance terms and conditions that may become applicable to you if you obtain insurance cover in another super fund.

How will I know when my account has been closed?

We will issue an exit statement within 30 days of you exiting the Fund.

What are the tax implications or considerations if I choose to withdraw my super balance?

You should speak with a tax professional or your financial adviser to understand any eligibility requirements and/or tax implications that may apply should you choose to withdraw your super balance.



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